

BizeDocs Electronic Document Management



eStatements

online access to statements

BizeDocs eStatements are the fastest and most convenient way for your customers to receive their account statements, providing easy access to electronic statements whenever and wherever - at the click of a button.

BizeDocs eStatements module is the interface to your Internet Banking application to allow customers to access their current and past statements filed into BizeDocs through your Internet Banking provider.

eStatements are a PDF version of your printed statements and are stored indefinitely in BizeDocs.

Benefits

eStatements are available to customers online from the day they are generated, reducing the usual delay required for paper statements to be delivered. Customers registered for eStatements will generally receive an email notification from your Internet Banking provider to advise that their statement is available to view.

Where statements are not viewed within the mandatory view period, BizeDocs can provide a statement data file for forwarding to your Print House for statement printing and mailing.

eStatements allow organisations to significantly reduce the current costs of providing customer statements, eliminate paper waste and conserve resources. And because eStatements are not delivered by postal mail, the possibility of statements ending up in the wrong person's hands is eliminated.

Process

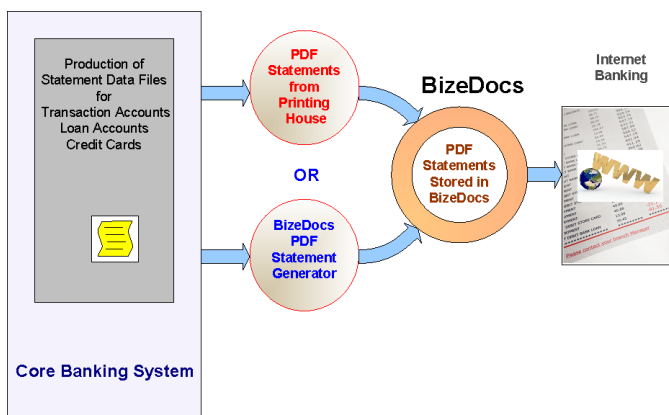
Your PDF statement file is automatically archived into the

Statements cabinet in the BizeDocs archive using the customer identifier, date and statement number or statement type as the index keys. The customer name can also be used to verify correct archiving, if required.

A copy of all statements are written to a SAN for long term storage.

Once your PDF statement file has been archived into the BizeDocs archive the statements are immediately available to be viewed via your Online Banking application.

The Online Banking application retrieves statements requested by the customer from the BizeDocs Web Service and displays the statement within the Internet Banking portal.



BizeDocs eStatements module has been developed to interface seamlessly with a number of major Internet Banking applications used by financial institutions within Australia and overseas. This now includes an interface to My Viewpoint.